



Know Your Customer (KYC) Policy for Wellness Harmony Path

Last Updated: July 1st, 2024

1. Introduction

Wellness Harmony Path ("we," "us," "our") is committed to ensuring the safety, security, and integrity of our services by complying with applicable laws and regulations. This Know Your Customer (KYC) Policy outlines the procedures we follow to verify the identity of our customers, mitigate risks related to fraud, and maintain compliance with legal obligations. By using our services, you agree to the terms of this policy.

2. Purpose

The primary objectives of our KYC policy are to:

- Verify the identity of our customers.
- Prevent and detect fraud, money laundering, and other illegal activities.
- Comply with legal and regulatory requirements.
- Protect the integrity and reputation of Wellness Harmony Path.

3. Scope

This KYC policy applies to all customers who use our services, including but not limited to coaching sessions, workshops, and the purchase of digital products and resources. It also applies to all employees and contractors who are responsible for customer interactions and data management.

4. Customer Identification Process

- **Initial Verification:** Customers are required to provide basic personal information during the registration or booking process, including but not limited to:
 - Full name
 - Date of birth
 - Contact information (email address and phone number)
 - Billing address
- **Document Verification:** Depending on the service or product purchased, we may request additional documentation to verify the customer's identity. This may include:
 - Government-issued photo ID (e.g., passport, driver's license)
 - Proof of address (e.g., utility bill, bank statement)
 - Proof of payment method (e.g., credit card statement)
- **Verification Methods:** Verification may be conducted through electronic means or manually by our team. We use secure and reliable systems to ensure the confidentiality and security of customer information.



5. Monitoring and Reporting

- **Ongoing Monitoring:** We continuously monitor transactions and customer activities for unusual or suspicious behavior. This includes tracking large or unusual transactions, multiple accounts, or frequent changes in account information.
- **Reporting:** If we detect any suspicious activity or potential fraud, we are obligated to report it to the relevant authorities following legal and regulatory requirements. We maintain records of such reports for compliance and audit purposes.

6. Data Privacy and Security

We are committed to protecting the privacy and security of our customers' personal information. All data collected during the KYC process is stored securely and used solely for the purposes outlined in this policy. We adhere to strict data protection protocols and comply with applicable privacy laws.

7. Customer Responsibilities

Customers are required to provide accurate and complete information during the registration and verification process. Failure to do so may result in the suspension or termination of services. Customers must promptly update their information if any changes occur.

8. Review and Updates

This KYC Policy is reviewed periodically to ensure its effectiveness and compliance with applicable laws and regulations. We may update this policy as needed, and any changes will be communicated to customers via our website or other appropriate channels.

9. Contact Us

If you have any questions or concerns about this KYC Policy or need assistance with the verification process, please contact us at:

Wellness Harmony Path

203 South 2nd St.,

Laramie, WY 82070

Email: info@whpnow.com

Phone: 855-396-5089